

This leaflet is intended to give a brief introduction to the work of Roads Service.

Roads Service is an Executive Agency within the Department for Regional Development. Our headquarters is in Belfast with four divisional headquarters based in Belfast, Coleraine, Craigavon and Omagh. Each division is divided into a number of sections that generally correspond to district council areas. Separate internal consultant and contractor units have their headquarters in Downpatrick and Ballymena respectively.

We are responsible for just over 24,800 kilometres of public roads together with about 8,000 kilometres of footways, 6,000 bridges, 242,000 street lights and 378 public car parks.

Our main functions are to make sure that:

- the public road network is managed and maintained;
- the public road network is developed to improve road safety and traffic management;
- measures are taken to implement the Department's sustainable transportation policy; and
- all our activities are carried out in a fair and equitable way.

How to contact us



Headquarters

Clarence Court
10 -18 Adelaide Street
Belfast BT2 8GB
Tel: (028) 9054 0540
email: roads@drdni.gov.uk

Northern Division

County Hall
Castlerock Road, Coleraine
County Londonderry BT51 3HS
Tel: (028) 7034 1300
After Hours: (028) 7035 3202
email: roads.northern@drdni.gov.uk

Southern Division

Marlborough House
Central Way, Craigavon
County Armagh BT64 1AO
Tel: (028) 3834 1144
After Hours (028) 3752 9500
email: roads.southern@drdni.gov.uk

Eastern Division

Hydebank, 4 Hospital Road
Belfast BT8 8JL
Tel: (028) 9025 3000 (24 Hours)
email: roads.eastern@drdni.gov.uk

Western Division

County Hall
Drumragh Avenue, Omagh
County Tyrone BT79 7AF
Tel: (028) 8225 4111
After Hours: (028) 8224 1999
email: roads.western@drdni.gov.uk

The telephone numbers of our local section offices are in our display advertisement in the Phone Book (look under Roads) or on our website which can be found at:

www.drdni.gov.uk/roads



an Introduction to
ROADS SERVICE

Although Roads Service builds and maintains roads, there are other activities for which we are responsible. These include:

- street lighting
- traffic signals
- winter salting
- Strangford Lough ferry service
- car parking
- disabled persons parking badges
- gully emptying
- cutting grass to keep sightlines clear

We are **not** responsible for:

- street cleaning (local councils)
- street trading licences (local councils)
- street naming (local councils)
- removal of abandoned cars (local councils)
- road safety education (DOE)
- disabled parking spaces on private property e.g. shopping centres (landowner/occupier)

Roadworks by Utilities

Not all works on roads are carried out by Roads Service. Utilities such as NIE, BT and Phoenix Natural Gas have a statutory right to lay their apparatus over and in public roads.

Utilities are required to reinstate their road openings to nationally agreed standards. However, multiple openings inevitably weaken the road structure. This can lead to Roads Service having to carry out resurfacing work earlier than otherwise would be required.

Major Schemes

Scheme Name	Total Estimated Cost £M
A6 Toome By-pass	13.6
A21 Comber By-pass Stage 2	4.5
Skeoge Link, Londonderry	2.6
Motorway Telecommunication and Control System	1.5
Foyle Bridge, Londonderry — refurbishment	13.0
A5 Omagh Through-pass Stage 3	5.0
A1 Rathfriland Road, Banbridge	2.5
A1 Hillsborough Road, Dromore	2.4
A8 Belfast to Larne Road	11.5
A1 Loughbrickland to Beech Hill	15.0
M2 overbridges, Belfast	3.0
Bann River Bridge, Portadown	2.5
Cairnshill Park and Ride, Belfast	3.0
A4 at Eglishe and Cabragh, Dungannon	2.2
M2 Crosskennan — slip roads at Antrim Hospital	0.9
M1/Westlink Improvements	55.0
A1 Newry to Dundalk Link Road (NI section)	20.0
Quality Bus Corridors, Belfast (approximately 1 per year)	2.5

Publications

If you would like any further information, the following publications and information leaflets are available from the address at the bottom of the page.

- Corporate and Business Plan
- Annual Report and Accounts
- Environmental Handbook
- Northern Ireland Cycling Strategy
- Road Safety Engineering Report

Information leaflets

- Strangford Lough Ferry Service
- Winter Service
- Flooding
- Motorway Emergency Telephones
- Motorway Control
- Traffic Calming
- Roads Service Complaints Procedure
- Disabled Parking Bays
- Disabled Persons Badge Scheme



Policy and Communications Branch
 Room 225, Clarence Court
 10-18 Adelaide Street
 BELFAST BT2 8GB
 Tel: 028 9054 0520
 Fax: 028 9054 0024
 email: roads.strategicplanning@drdni.gov.uk

Copies of this leaflet in alternative formats may be requested from the address above.